

CIRAS Members' Charter

This Charter is a statement setting out how CIRAS will work with you, what you can expect from us, and what we need from you to help you get the most from your membership.

We would like CIRAS to become a component of your safety management systems and we will work with you to ensure that you get the best value for money from your membership.

We will ...

- help you prevent health and safety incidents by providing a 'safety net' to complement your own safety systems;
- respond to safety reports from your staff efficiently and effectively;
- ensure our staff have the right expertise to support you;
- work with all our members to share good practice and learning for the benefit of all;
- work with you in a professional, collaborative and personal manner;
- protect the confidentiality of reporters;
- listen and respond to your needs and deliver on our commitments.

We ask that you ...

- appoint and support your nominated CIRAS representative;
- enable your CIRAS representative to attend relevant training and development events;
- integrate CIRAS into your safety processes;
- promote CIRAS to your staff, ensuring they are aware that CIRAS is an alternative way to report a safety concern;
- make quality responses to reports within six to eight weeks of receiving them;
- implement the changes you have committed to in your responses;
- pay the annual agreed subscription rate on time;
- embrace the spirit of confidentiality, focusing on addressing issues raised and preventing action designed to identify any reporter.

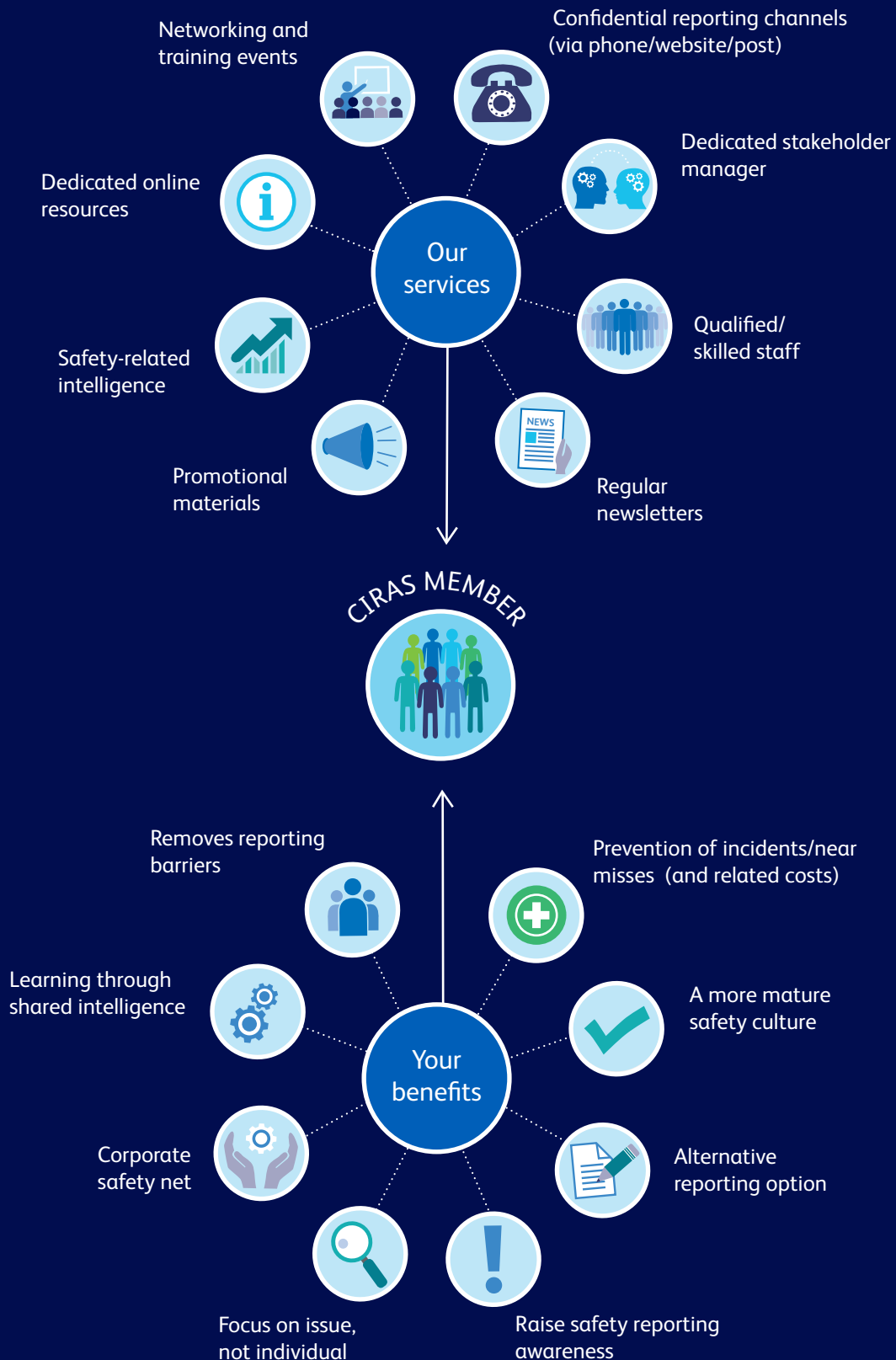
If you want to comment on the charter, or have any other enquiries, please get in touch:

Enquiries 020 3142 5369

Enquiries@ciras.org.uk

Complaints: Please visit our website [<http://www.ciras.org.uk/complaints-process/>] for information on our complaints process.

What you will receive as a CIRAS member



"We want to become a component of your safety management systems, and we will work with you to help you get best value for money from your membership"